

ISSUE NO 1 | JULY 2020 | VOLUME 1

"Implementing Extreme Ownership requires checking your ego and operating with a high degree of humility. Admitting mistakes, taking ownership, and developing a plan to overcome challenges are integral to any successful team."

—Jocko Willink & Leif Babin, authors, Navy Seal veterans



VALUES HIGHLIGHT: YPMH PEOPLE

By Dan Baker, President

Just 2.5 years ago, York Precision Machining & Hydraulics was born.

There were 16 of us then (and as you can see, we haven't aged a bit!) We have nearly doubled in staff size since, and we maintain our ambition to build a business together that is truly special.

I am very proud of what we have accomplished over the past 2.5 years. We are also fortunate to be building on a 50-year legacy that began with the spin-off of AMF's hydraulics division

to form our predecessor company, York Industries. Our proprietary hydraulic locking system (the Bear-Loc[®]) is gaining more widespread recognition for its performance and reliability, and our Defense portfolio has grown dramatically as we as set new performance milestones for quality and on-time delivery.

We'll be celebrating a great past and an exciting future during our upcoming Employee Appreciation Week, Aug. 24-27. Save those dates, more info to come!

Building exceptional People-Products-Place-Partners

This Quarter's theme: **Extreme Ownership**

AROUND YPMH & **KPI HIGHLIGHT**

SAFETY: 883+ days without lost time incidents. Closing in on 1,000+! --page 2

CUSTOMER HIGHLIGHTS

In June, for a US Defense Prime Contractor, and for an international commercial customer, YPMH delivers within budget and ahead of schedule.—page 3

SUPPLIER **HIGHLIGHTS &** QUALITY CORNER

Our precision work requires that we expect a lot. We love it when our partner suppliers deliver even more! —page <mark>4</mark>

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Continuous learning and continuous improvement go hand-in-hand. This breakout team digs into "Eliminating Waste" as we get hands-on during an all-employee training.

Shout-out of appreciation to this year's training partners, including: WedNet, MANTEC, MATAAC, ToolingU, ManageAssist, DesignFusion, StambaughNess, Ledge Inc, SCPAWorks, CareerLink, and KnowBe4. Also to the region's high schools, tech schools, colleges and universities. Keep sending us your talented students & alums!



KPI HIGHLIGHT: SAFETY



We have a goal to reach 1000 days without an incident that involves lost time. On June 15, 2020 we hit 883 days! We're almost there. Let's continue our efforts to remain incident-free and we should hit the goal of 1000 days in October.

KEY DATES COMING UP:

JULY 6

Holiday Observed-Happy 4th!



JULY

ISO, ITAR, Mgt Reviews

AUG 24-27

Employee Appreciation week 50 years: YPMH

SEPT 7

Kudos and thanks to (*on left*) Alex Vollert (Messiah, 2020) our engineering intern and Brett Smith (Bucknell, 2022) our quality and program management intern, for making our summer brighter and more productive.



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CUSTOMER HIGHLIGHTS

In June we completed the final shipment of a large order to a **high profile U.S. defense contractor**. We did it within budget--and 120 days early! This is a longstanding partnership. Our actuators have been part of the original design of these missile launchers. Our product assures mission success by providing the accuracy and stability that these powerful machines require. Its reliability has been celebrated and protects the lives of U.S. military. In a recent email the customer stated, "we wanted to make sure to let you know that your Excellent support has not gone unnoticed within the... Program and appreciate the extra effort you provide in order to support our Warfighters."





An international commercial customer required a new design/build of our Bear-Loc[®]. We provided Bear-Locs[®] (shown here, in our assembly and testing department) within budget and in advance of the promised delivery date.



SUPPLIER HIGHLIGHTS

Kudos to **Garrod Hydraulics** (<u>www.garrod.com</u>) for providing a special tool for use in completing a deadline-sensitive project: a torque wrench that operates up to 1,200 ft. lbs. They also provided speedy turnaround and delivery on several different special processes, keeping us on track with our production schedule.

This partnership serves customers well!



This quarter we highlight two suppliers who went above and beyond requirements to provide excellent service. Thank you! We value your partnership!

We appreciate the speedy service of **Thoman Transportation Services** (an independent agency for Universal Truckload; Tim Thoman, Owner), making it possible for us to safely and cost-effectively get a large part to multiple out-of-state partner locations and back to us within our schedule requirements. They skillfully coordinated these efforts. Their level of communication and customer service went above and beyond!

Universal » people driven solutions

QUALITY CORNER

Enhancing Inspection Capability with 8-Axis Quantum^s Faro Arm[®]

We recently added the Faro Arm[®] technology to our inspection capability. This portable, hi-tech inspection tool provides our quality department with even greater precision capabilities as it scans hard-toreach areas and compiles measurements with rapid speed and high accuracy. Quality Manager Jeff Shellenberger observes that "Customers appreciate the fact that this technology will help us expedite deliveries."





